

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	4911292
<b>Application Number:</b>	10673115
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	2014
<b>Title of Invention:</b>	Method and apparatus for business time computation in a resource allocation system
<b>First Named Inventor/Applicant Name:</b>	Andrew D. Flockhart
<b>Customer Number:</b>	48500
<b>Filer:</b>	Douglas W. Swartz/Debra Kesner
<b>Filer Authorized By:</b>	Douglas W. Swartz
<b>Attorney Docket Number:</b>	4366-108
<b>Receipt Date:</b>	05-MAR-2009
<b>Filing Date:</b>	26-SEP-2003
<b>Time Stamp:</b>	15:13:36
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1		IDS_09.pdf	435698 e7ac0c3b83768bcd0030484feb6868d5bc4 483d6	yes	5

<b>Multipart Description/PDF files in .zip description</b>							
<b>Document Description</b>			<b>Start</b>	<b>End</b>			
Information Disclosure Statement Letter			1	3			
Information Disclosure Statement (IDS) Filed (SB/08)			4	5			
<b>Warnings:</b>							
<b>Information:</b>							
2	Foreign Reference	EP1246097A1.pdf	691721 38ee85846b720e3da80095002c6abb55d7 eee73f	no	15		
<b>Warnings:</b>							
<b>Information:</b>							
3	Foreign Reference	JP2002297900A.pdf	984632 0888a4a3398d0914c74b2b8e9e52816a296 859dc	no	17		
<b>Warnings:</b>							
<b>Information:</b>							
4	Foreign Reference	JP7005907A.pdf	470521 35e051a4d3525f53478216e925798187710 a9d1c	no	9		
<b>Warnings:</b>							
<b>Information:</b>							
5	NPL Documents	Judge_Agent-enhanced_workflow.pdf	607616 b59b8be7b86cf30fa7b8ba4138185b4ad8a 471de	no	7		
<b>Warnings:</b>							
<b>Information:</b>							
6	NPL Documents	Evenson_Effective_Call_Center_Management.pdf	2799137 111b8fc617fb338dd478cda91ca6ac31b0f4 1863	no	27		
<b>Warnings:</b>							
<b>Information:</b>							
7	NPL Documents	4366-108-CA_OA_11-13-08.pdf	404222 c3bf340cf76e7fb000d8aec89a91598dfa7bf ee3	no	4		
<b>Warnings:</b>							
<b>Information:</b>							
8	NPL Documents	4366-108-JP_OA_10-20-08.pdf	1042533 7252dc6dbd186a568a4dc17419e5c6edecf 18522	no	10		
<b>Warnings:</b>							
<b>Information:</b>							
<b>Total Files Size (in bytes):</b>				7436080			

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.